

WSEMS# MEDIATOR#
Wisconsin Special Education Mediation System
Post-Mediation Attorney Questionnaire

Please help us evaluate the special education mediation system by answering the following questions.

The information on this reporting form will remain confidential. The form is returned to the system office and reviewed only by the intake coordinator who also serves as the system administrator.

The information will never be reported in a way that could identify the parties or mediator to this case.

1. Your role: (Check one)

___Attorney for Parent/Guardian/Adult Student (1)

___Attorney for School District (2)

___Other (3) (Describe: _____)

This section will explore your experience and role in the mediation process.

2. How many special education mediation cases have you participated in previously? _____

3. How many mediations of any type have you participated in previously? _____

4. How many sessions for this case did you participate in? _____

5. Describe your primary role in this special education mediation (please check one)

___Active participant (1)

___Advisor (2)

___Other (3) (describe) _____

SECTION A: About the Mediation Process

This set of statements focuses on the mediation process.

Please tell us whether you **Strongly Agree, Agree, Slightly Agree, No Opinion, Slightly Disagree, Disagree, or Strongly Disagree** with each of these statements by circling one number to the right of the statement.

	Strongly Agree	Agree	Slightly Agree	No Opinion	Slightly Disagree	Disagree	Strongly Disagree
6. I believe my client understood the mediation process.	1	2	3	4	5	6	7
7. It is important that my client is a part of the decision making process.	1	2	3	4	5	6	7
8. Mediation provided my client with the opportunity to be a part of the decision making process.	1	2	3	4	5	6	7
9. Mediation gave my client time to fully describe all concerns.	1	2	3	4	5	6	7
10. The dispute that was brought to mediation was resolved to my client's satisfaction.	1	2	3	4	5	6	7
11. Overall, I was satisfied with the mediation process used in this case.	1	2	3	4	5	6	7
12. I would encourage future clients to participate in the mediation system.	1	2	3	4	5	6	7

SECTION B: About the Mediator (s)

This set of statements will focus on the person who acted as the mediator. (If you did not attend the mediation(s) please skip this section and proceed to SECTION C).

	Strongly Agree	Agree	Slightly No Agree	No Opinion	Slightly Disagree	Disagree	Strongly Disagree
13. It is important that the mediator be knowledgeable in the field of special education.	1	2	3	4	5	6	7
14. The mediator was knowledgeable in the field of special education.	1	2	3	4	5	6	7
15. The mediator explained the mediation process thoroughly.	1	2	3	4	5	6	7
16. The mediator was NOT impartial.	1	2	3	4	5	6	7
17. I believe my client understood the other parties' viewpoint.	1	2	3	4	5	6	7
18. The mediator was respectful to all parties.	1	2	3	4	5	6	7
19. The mediator tried to pressure my client into an agreement.	1	2	3	4	5	6	7
20. The mediator created a comfortable environment.	1	2	3	4	5	6	7
21. I believe the other party understood my client's viewpoint.	1	2	3	4	5	6	7
22. The mediator utilized time adequately.	1	2	3	4	5	6	7
23. The mediator was organized.	1	2	3	4	5	6	7
24. The mediator did NOT keep the meeting focused.	1	2	3	4	5	6	7
25. I would use this mediator again to help resolve a dispute.	1	2	3	4	5	6	7

Was an agreement signed at the end of the mediation process? (1y,2n)

___ Yes (**GO to SECTION C and SKIP SECTION D**)

___ No (**SKIP SECTION C and GO to SECTION D**)

SECTION C: About the Agreement (Only fill this section out if an agreement was signed at the end of the mediation process)

This next set of statements will focus on the agreement that was reached during the mediation process. (If your client did not sign an agreement, please skip this section and proceed to SECTION D).

	Strongly Agree	Agree	Slightly Agree	No Opinion	Slightly Disagree	Disagree	Strongly Disagree
26. I believe my client was satisfied with the agreement that was signed.	1	2	3	4	5	6	7
27. I believe the agreement will help solve the problem that brought my client to mediation.	1	2	3	4	5	6	7
28. I believe the other parties will follow through with the agreement made during mediation.	1	2	3	4	5	6	7
29. I believe the outcome of the mediation was better than my client had expected.	1	2	3	4	5	6	7
30. I believe the outcome of the mediation is better than the probable outcome of a due process hearing.	1	2	3	4	5	6	7

SECTION D: Agreement NOT Reached (Only fill this section out if an agreement was NOT signed at the end of the mediation process).

This set of statements will focus on the possible reasons why an agreement could not be reached. (If your client signed an agreement, please skip this section).

	Strongly Agree	Agree	Slightly Agree	No Opinion	Slightly Disagree	Disagree	Strongly Disagree
31. The mediator was ineffective.	1	2	3	4	5	6	7
32. The other parties were unwilling to negotiate a resolution.	1	2	3	4	5	6	7
33. I believe my client felt pressured to make a decision.	1	2	3	4	5	6	7
34. My client's viewpoint was not respected.	1	2	3	4	5	6	7
35. I believe that the other parties would not follow through with an agreement.	1	2	3	4	5	6	7
36. The parties could not agree on an acceptable resolution.	1	2	3	4	5	6	7
37. I will advise my clients to take further legal action.	1	2	3	4	5	6	7
38. My client was unwilling to negotiate a resolution.	1	2	3	4	5	6	7

Any Additional Comments:

Thank you. WSEMS, Burns Mediation Services, P.O. Box 107, Hartland, WI 53029-0107