

**Wisconsin Special Education Mediation System
Post-Mediation PARTICIPANT Form**

Please help us evaluate the Wisconsin Special Education Mediation System by answering the following questions and returning this form in the addressed, stamped envelope that accompanies this questionnaire or fax to the number on the last page. Non-identifying information is used for data collection as well as for training purposes. Thank you for your assistance.

1. Your role (please check one):

_____ Participating for the Family (1)

_____ Participating for the School District (2)

SECTION A: About the Mediation Process

This first set of statements focuses on the mediation process.

Please tell us whether you **Strongly Agree, Agree, Slightly Agree, No Opinion, Slightly Disagree, Disagree, or Strongly Disagree** with each of these statements by circling one number to the right of the statement.

| | Strongly Agree | Agree | Slightly Agree | No Opinion | Slightly Disagree | Disagree | Strongly Disagree |
|--|-------------------|-------|-------------------|---------------|----------------------|----------|----------------------|
| 2. I understood the mediation process. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 3. Mediation gave me the opportunity to be part of the resolution process. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 4. Overall, I was satisfied with the mediation process. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 5. I would use mediation again to resolve a dispute. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |

SECTION B: About the Mediator (s)

This set of statements will focus on the person who acted as the mediator.

| | Strongly Agree | Agree | Slightly Agree | No Opinion | Slightly Disagree | Disagree | Strongly Disagree |
|---|-------------------|-------|-------------------|---------------|----------------------|----------|----------------------|
| 6. The mediator explained the mediation process thoroughly. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 7. The mediator was impartial. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 8. The mediator did not try to pressure me into an agreement. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 9. The mediator created a comfortable environment. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 10. The mediator used time adequately. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 11. The mediator kept the meeting focused. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 12. I would use this mediator again to help resolve a dispute. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 13. Did you reach an agreement during the mediation process? (1/Y, 2/N) | | | | | | | |
| ___ Yes (GO to SECTION C and SKIP SECTION D) | | | | | | | |
| ___ No (SKIP SECTION C and GO to SECTION D) | | | | | | | |

SECTION C: About the Agreement If you did not reach an agreement, skip this section and proceed to SECTION D).

| | Strongly Agree | Agree | Slightly Agree | No Opinion | Slightly Disagree | Disagree | Strongly Disagree |
|--|-------------------|-------|-------------------|---------------|----------------------|----------|----------------------|
| 14. I am satisfied with the agreement reached. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 15. I think the agreement will help resolve the dispute. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 16. I believe that the other parties will follow through with the agreement. | 1 | 2 | 3 | 4 | 5 | 6 | 7 |

| | | | | | | |
|----------------|-------|----------------|------------|-------------------|----------|-------------------|
| Strongly Agree | Agree | Slightly Agree | No Opinion | Slightly Disagree | Disagree | Strongly Disagree |
|----------------|-------|----------------|------------|-------------------|----------|-------------------|

17. The outcome of the mediation was better than I expected.

| | | | | | | |
|---|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|---|---|---|---|---|---|---|

SECTION D: Agreement not reached If you reached an agreement, please skip this section.

| | | | | | | |
|----------------|-------|----------------|------------|-------------------|----------|-------------------|
| Strongly Agree | Agree | Slightly Agree | No Opinion | Slightly Disagree | Disagree | Strongly Disagree |
|----------------|-------|----------------|------------|-------------------|----------|-------------------|

18. The mediator was ineffective.
Explain:

| | | | | | | |
|---|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|---|---|---|---|---|---|---|

19. The other parties' were unwilling to negotiate a resolution.

| | | | | | | |
|---|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|---|---|---|---|---|---|---|

20. I believe the other party would not follow through with an agreement.

| | | | | | | |
|---|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|---|---|---|---|---|---|---|

Any Additional Comments:

Thank you.

Fax to: 262-538-1348 or email to: jane@wsems.us

Copyright © 2010 WSEMS All rights reserved. This document was made possible by funding from the Wisconsin Department of Public Instruction (WDPI), IDEA grant number 2010-9907-17. Its content may be reprinted in whole or in part with credit to WDPI acknowledged. However, reproduction of this document in whole or in part for resale is not authorized.